

March 2026 Classified Staff Association Report to the Board of Trustees

Rustler Central:

Brooke Berg, Virtual Rustler Central Assistant, reported: As we are already in the middle of the spring semester, Rustler Central Assistants have been helping students begin preparing for graduation, scheduling advising appointments, and addressing financial aid and IT Help Desk questions. In the month of February, 390 calls came in to the Rustler Central extension alone. That averages out to around 20 calls per working day. Since January 1, 2026, the Rustler Central extension has received 1,113 calls, which is an approximate average of 29 calls per working day. Due to the budget cuts from last year, Student Records took over the IT Help Desk. When we don't have a student employee at the desk, or when they are unable to answer the phone, the calls roll over to the Rustler Central Assistants (**Anna Hemming, Randi Bell, and Brooke Berg**, all Classified Staff). Since January 1, 2026, the IT Help Desk extension has received 405 calls. This averages out to approximately 10 calls per working day as well. These numbers don't include students who have been helped in person by Rustler Central staff!

Testing Center:

The spring semester has begun, and testing is in progress. This semester, we have an online class of high school students who must come to the testing center to take their exams. This will increase the number of CWC proctored exams we will see this semester. February brings TEAS testing. We have had a good number of TEAS testers this year. Hopefully, these applicants will go on to become nurses in the coming years. Public testing continues with a varying number of testers.

Physical Wellness Education:

In collaboration with the Understanding & Caring Committee, **Kenna Sweglar, Admin Assistant III - Academic Division** (Classified), and Danny Harmon (Psychology Faculty) hosted a Physical Wellness Education week event on January 28. Located outside the TRIO Office, the initiative promoted healthy lifestyles through interactive gaming (old school Wii games), offering healthy options for snacks, and discussing with students the benefits that they all have with the CWC Fitness Center, as well as discussions of other options for promoting physical wellness.

Our aim was to capture students going to and coming from classes to allow them to engage in a short mental and nutritional break, and to simply have some fun. It created an opportunity to have positive and meaningful interactions with our students, which made it a very worthwhile activity.

Pictured with Faculty, Danny Harmon is student Tashina Standing Rock.



CWC Campus Grounds:

Andy Titus, Grounds Supervisor, and his crew have been working hard. Since the weather has been so nice, it has given my crew and I time to do some flower bed updates. So far, we have done 3 beds, which has made a huge difference. Two of them got fresh new woodchips, and the last one got nice scoria rock to match other places around campus. We also removed all the borders/edging around those beds, in which we raised and straightened the edging to clean it up and hold the new material being placed. The updates have been something on my list, but just never had the time to do them with other projects being a priority. We have also been putting mulch rings around all of our new trees, 5 years and younger, to help the growth of the tree by retaining moisture.



Athletics and Rustler 500:

Ashley Welch, Administrative Assistant III, Athletics & Student Life, and her department are very busy with athletics and the Rustler 500 Event.

I. Post-Season Basketball Logistics: Region 9 Tournament

It is an incredibly exciting time for the athletics department as both the Men's and Women's Basketball teams have officially qualified for the first round of the Region 9 Tournament. To ensure our student-athletes and coaching staff can focus entirely on the court, Ashley's current priority is managing the complex "behind-the-scenes" logistics:

- **Travel & Operations:** Finalizing travel arrangements.
- **Game Day Management:** Coordinating with officials (refs) and helping organize our dedicated volunteer staff to ensure home-court or neutral-site requirements are met.
- **Academic Liaison:** Acting as the bridge between the Dean of Students and faculty to ensure all traveling student-athletes have the necessary academic clearances.

II. Major Event Planning: The Rustler 500

While they are deep in "March Madness," and are simultaneously in high gear for their department's most significant financial milestone of the year: The Rustler 500.

- **Date:** April 10, 2026
- **Status:** This is the athletic department's premier fundraiser, and Ashley's office is currently the central hub for donor relations, ticket sales, and sponsorship tracking.

Classified Staff Representatives: FY26

President: Kristin Wallage

President-Elect: Brooke Berg

Secretary: Kathy Oerter

Treasurer: Kenna Sweglar

Respectfully Submitted: *Kristin Wallage*, Classified Staff President